

Industry Outlook

Tourism and Hospitality is a major sector of Trinidad and Tobago's economy and contributes significantly to the country's gross domestic product (GDP), foreign exchange earnings and employment generation. This sector comprises occupations within the Culinary Arts and Food and Beverage Industries. Activities in the Food and Beverage Industry include the management of a restaurant, or any facility which serves food and drink.

Jobs in the Food & Beverage Industry

Server

This individual takes customers' orders, serves food and beverages, and sometimes accepts payments.

Host/Hostess

A restaurant hostess is an individual who greets customers as they arrive at the restaurant. They may have other minor tasks but they are also the last to say goodbye to customers as they leave.



Food Service Manager

This person has the task of planning and coordinating all activities of any organization that serves food and beverages. They must also have excellent negotiation skills as they are often the person called to quell irate customers.

Bartender

Bartenders prepare and serve drinks to customers in bars and restaurants. They should have a wide knowledge of how drinks are prepared and the ingredients involved.

Banquet Manager

A Banquet Manager supervises all spheres of a banquet. This includes menu listing, set-up and preparation of food, service, and cleanup. Banquet Managers are in charge of recruitment, disciplining, coaching, and assessment of banquet staff.



Restaurant Manager

Restaurant and Catering Managers are responsible for customers' satisfaction; they ensure the quality of food and service provided is of a high standard. Usual places of work include hotels, small independent restaurants, eateries, and fast-food outlets.

WHAT EMPLOYERS ARE LOOKING FOR

Personal Attributes

- ✓ Patient
- ✓ Team player
- ✓ Proper hygiene
- ✓ Possess excellent communication skills

WHERE CAN YOU RECEIVE TRAINING?

Trinidad and Tobago Hospitality and Tourism Institute (THTI)
Corner Hill Top Lane and Airways Road
Chaguaramas 634 4250

Where can you receive training?

University of the West Indies – Open Campus
Gordon Street
St Augustine
662-2002 EXT 2293 / 645-3127
For more training options contact the NTA

About the NTA...

The National Training Agency (NTA) is the organization mandated with the responsibility to coordinate and facilitate the development of a competent, certified and entrepreneurial workforce for Trinidad and Tobago, through Technical and Vocational Education and Training (TVET), to achieve and sustain the strategies defined for developing innovative people.

NTA's Products and Services

- Career Guidance Education
- Labour Market Research
- Training Provider Surveys
- Occupational Standards Development
- Quality Enhancement of Training Providers
- Registration and Approval of TVET Providers
- Award of the Caribbean Vocational Qualification (CVQ)
- Prior Learning Assessment and Recognition (PLAR)

Contact Information

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Career Opportunities
in
**Food & Beverage
Industry**

Tourism and Hospitality

Food & Beverage Sub-sector

